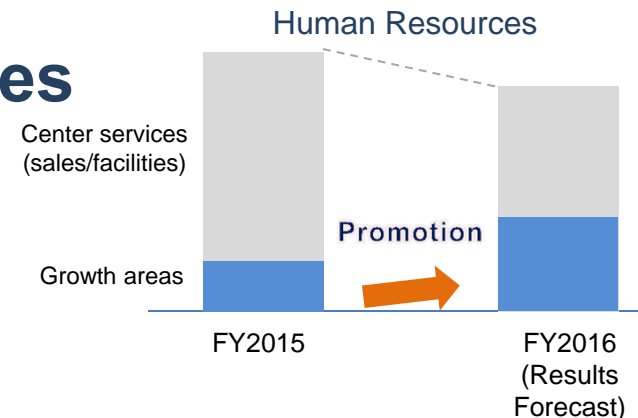


Strengthen the Business Platform

Strategic Shift of Business Resources

➤ Shift resources for center services

- Shift center services personnel to services in growing businesses
- Continue to use one center per block

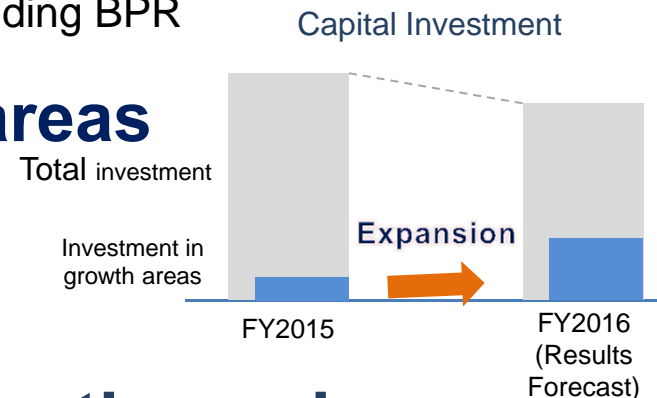


➤ Maximize performance through smart operations

- Lift productivity and expand operation domains through reforms in remote/on-site services
- Diligently raise efficiency by accelerating and expanding BPR

➤ Increase investment in growth areas

- Cloud/DC, IoT business, future NW, office building utilization



Facility Efficiency

➤ Strengthen business platforms through network simplification

- Increase the capacity and sophistication of networks that will serve as service platforms
- Promote migration (services, buildings)