NTT West's Disaster Measures

Flooding

Measures against Amami-oshima flooding
(Occurred: October 20, 2010)

- Set up temporary public telephones (44 units) that use portable satellite devices and leased satellite mobile phones (28 handsets)
- Set up portable switchboxes (RT-BOX)
- Arranged for prompt dispatch of restoration workers in collaboration with the Ground Self-Defense Force

Snow Disaster

Measures against San-in Region snow disaster
(Occurred: December 31, 2010)

- Carried out restoration support from outside the Chugoku region
- Participated in liaison conferences for prompt restoration (in collaboration with prefecture governments, The Chugoku Electric Power Co., Inc. and others)

Volcano Eruption

Measures following Kirishima Shin-Moedake eruption
(Occurred: January 27, 2011)

- Installed and prepared for installation of temporary public telephones (18 units) in the wake of evacuation order
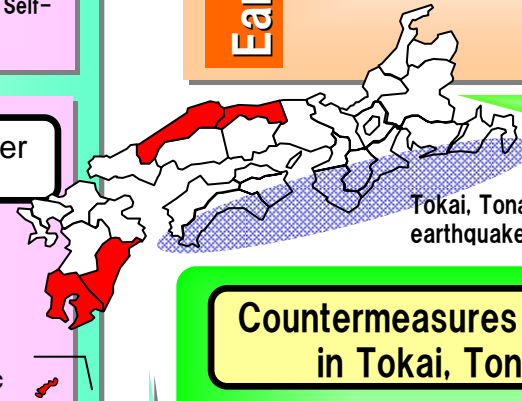- Preparations for possible lava flow, mudflow, etc.
- Ash removal

Earthquake relief

Great East Japan Earthquake recovery efforts
(Occurred: March 11, 2011)

- Assistance in securing power for communication facilities for affected areas
- Dispatch of portable satellite equipment and installation of temporary public telephones
- Restoration of communication cables for customer circuits
- Provision of company residences to the affected residents

Total no. of support personnel
approx. 2,000

Tokai, Tonankai and Nankai regions, where earthquakes are expected

Countermeasures against earthquakes expected in Tokai, Tonankai and Nankai regions

Countermeasures were strengthened in light of experience gained in responding to past typhoons, earthquakes, flooding, snow disaster and other disasters, and the Great East Japan Earthquake.

- **Disaster restoration through greater collaboration among NTT Group**
- **Implementing disaster countermeasures and securing emergency communications through close collaboration with local governments**
- **Disaster countermeasures for IP network services**