Financial Results for the Fiscal Year Ended March 31, 2011 (12th Term)

May 13, 2011 Nippon Telegraph and Telephone West Corporation ("NTT West")

The forward-looking statements and projected figures concerning the future performance of NTT West, its parent company (NTT) and their respective subsidiaries and affiliates contained or referred to herein are based on a series of assumptions, projections, estimates, judgments and beliefs of the management of NTT West in light of information currently available to it regarding NTT West, the economy and telecommunications industry in Japan and overseas, and other factors. These projections and estimates may be affected by the future business operations of NTT West, NTT and their respective subsidiaries and affiliates, the state of the economy in Japan and abroad, possible fluctuations in the securities markets, the pricing of services, the effects of competition, the performance of new products, services and new businesses, changes to laws and regulations affecting the telecommunications industry in Japan and elsewhere, other changes in circumstances that could cause actual results to differ materially from the forecasts contained or referred to herein, as well as other risks included in NTT's most recent Annual Report on Form 20-F and other filings and submissions with the United States Securities and Exchange Commission.

Accounting policies used to determine the figures in this presentation are consistent with those used to prepare financial statements in accordance with accounting principles generally accepted in Japan.

*"FY" in this material indicates the fiscal year ending March 31 of the succeeding year. **"3Q" in this material represents the 3-months period beginning on October 1 and ending on December 31.

FY2010 4Q Financial Results Summary

(Billions of yen)

	FY 2010	FY2009	Increase (Decrease)	% Change	FY2010 Forecast	Increase (Decrease)	
Operating Revenues	1,758.0	1,780.8	(22.7)	(1.3)%	1,756.0	2.0	
Operating Expenses	1,708.4	1,762.3	(53.9)	(3.1)%	1,716.0	(7.5)	
Operating Income	49.6	18.4	31.1	168.7%	40.0	9.6	
Recurring Profit	63.0	30.3	32.7	107.9%	52.0	11.0	
Net Profit	49.0	24.8	24.2	97.6%	40.0	9.0	
Capital Investment	373.1	391.1	(18.0)	(4.6)%	380.0	(6.8)	

Changes in Operating Revenues

- > The decrease in voice + IP services revenues was significantly reduced from the decrease in the previous year
- IP services revenues grew to account for 1/3 of operating revenues



Changes in Operating Expenses

Operating expenses decreased by 53.9 billion yen from the previous fiscal year due to thorough cost controls emphasizing streamlining operations, internal production and use of existing equipment.



(Billions of yen)

Changes in Operating Income

- > Changed to an increase in profit for the first time in six fiscal years in FY2009.
- Operating income reached 49.6 billion yen in FY2010 (an increase of 31.1 billion yen from the previous fiscal year), an increase in profit for two consecutive fiscal years.



FY2011 Forecast

					(Billions of yen)
Item	FY2011 Forecast	FY2010	Increase (Decrease)	[Reference] FY2011 Business Plan	Increase (Decrease)
Operating Revenues	1,704.0	1,758.0	(54.0)	1,701.0	3.0
IP Services Revenues	641.0	582.0	58.9	641.0	0.0
Existing Services Revenues	921.0	1,015.2	(94.2)	918.0	3.0
Voice Transmission Services Revenues*	652.0	729.0	(77.0)	652.0	0.0
Supplementary Businesses Revenues	142.0	160.6	(18.6)	142.0	0.0
Operating Expenses	1,649.0	1,708.4	(59.4)	1,656.0	(7.0)
Personnel Expenses	109.0	110.7	(1.7)	106.0	3.0
General Expenses	1,066.0	1,114.2	(48.2)	1,072.0	(6.0)
Capital Charges	407.0	416.2	(9.2)	410.0	(3.0)
Taxes and Dues	67.0	67.1	(0.1)	68.0	(1.0)
Operating Income	55.0	49.6	5.3	45.0	10.0
Recurring Profit	65.0	63.0	1.9	55.0	10.0
Net Profit	49.0	49.0	0.0	_	_

* Partial listing only.

FY2011 Initiatives

Promoting growth-strategy businesses

"ie deji" (Complete digitalization of home)

Networked home digital equipment
Promotion of Wi-Fi use at home and outside the home
Expansion of Hikari LINK/support services

Contact center business



Contact center structure
 Contact center operation

Cloud business Full-scale entry into cloud business Provision of cloud menus that leverage NTT West's strengths Enhancement of B2B and B2B2C menus

Mobile content

Domestic comic business
 Overseas comic business

Environment • energy

 Provision of environmental solutions
 Initiatives for a smart grid

Expanding use of FLET'S Hikari and increasing ARPU

Our-social mission to protect communication services

Expanding Use of FLET'S Hikari and Increasing ARPU



NTT West's Initiatives in Environmental and Energy Businesses

- With growing public awareness of environmental issues, NTT West has taken initiatives in environmental and energy businesses, including the visualization of electricity consumption and emissions trading.
- NTT West will form a new company that will provide energy saving support services for households, and will expand into the fields of home energy management system (HEMS) and Smart City businesses.



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Energy Saving Support Services for Households

- To provide household services in the environmental and energy fields, a joint venture "NTT Smile Energy" will be formed on June 1, 2011 with OMRON, with which NTT West has been collaborating.
- NTT Smile Energy will provide various services that visualize electricity consumption and power generation by solar panels at general households, thus supporting home energy saving and CO₂ reduction efforts.



Promotion of Hikari Wi-Fi

With the concept "We use Hikari at home," offer an environment enabling FLET'S Hikari users to use Wi-Fi devices both inside and outside their homes.



Biz Hikari Cloud: BCP Countermeasures Menu

BCP countermeasure services and solutions

- > The BCP countermeasures menu currently offers data center, virtual desktop and other services, with the aspects of
- "(1) disaster countermeasures for servers/storage", "(2) disaster countermeasures for office environments", and
- "(3) disaster countermeasures for employees and residents".
- > A menu for housing and backup services utilizing "distributed networked data centers" is scheduled for launch, starting from May 17.

Impact of severe disasters

(1) Disaster countermeasures for servers/storage Customer system is damaged, causing

suspension of operations and data loss.



(2) Disaster countermeasures for office environments

Customer office or transportation system is damaged, making it difficult to commute dr take business trips.



(3) Disaster countermeasures for employees and residents Information is provided to residents and employee safety is confirmed.





<System provision Virtual desktop (Call forwarding) /Installation support > **Biz Hikari Cloud** Work Style **Biz Hikari Cloud** Smart Support <Call forwarding>

Support for communication of information in case of emergency



Evacuation instruction transmission solutions

Hikari Denwa Voice Warp

Safety confirmation and broadcast solutions

Emergency earthquake alert solutions

Back-up using distributed

networked data centers

(Multi-location housing) (Hosting remote system back-up) (Hosting remote data back-up)

Biz Hikari Cloud

<BCP Countermeasures>

Inter-office communication support



Back-up/system redundancy

Video conferencing solutions

New!

Support for disaster prevention planning and countermeasures by local governments



Comprehensive disaster prevention solutions

Disaster prevention GIS solutions

Biz Hikari Cloud: Provision of Distributed Networked Data Centers

> Data centers distributed across various prefectures in western Japan will be connected by a wide-area network to build a distributed networked data center network that will be utilized in the provision of Biz Hikari Cloud's (1) multi-location housing services and (2)(3) hosting remote back-up services, which are scheduled to launch from May 17.



NTT West's Disaster Measures

